GREE
Air comfort for all

MULTIPRO R32

QUICK START GUIDE

Heat Pump

Thank you for choosing our product.
Please read this Quick Start Guide carefully before operation and retain it for future reference.

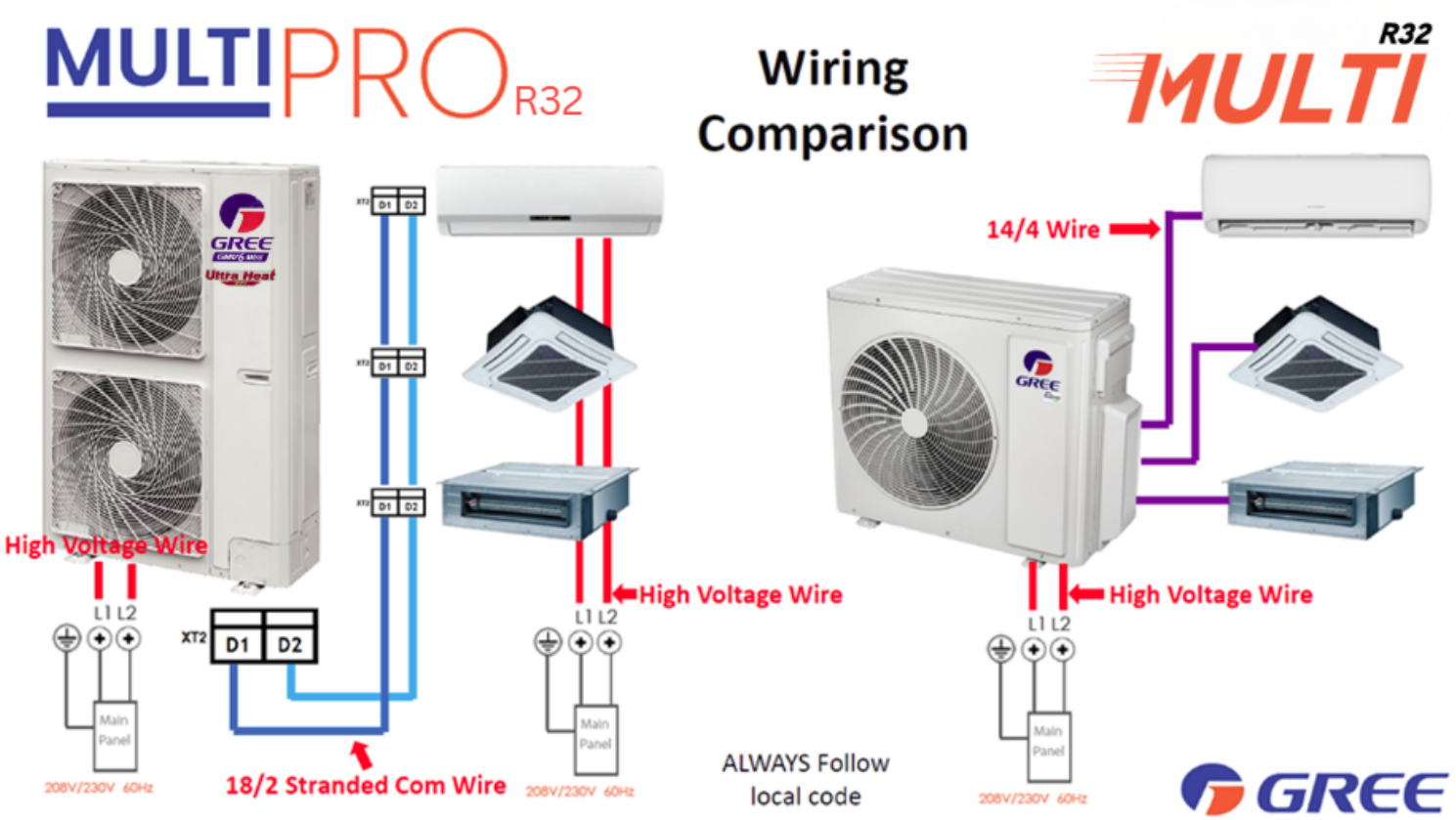
To download an electric version of this manual visit www.greecommercial.com/multipro-quick-start-guide

CAT NO:GREE_MULTIPRO_QUICK_START_10222024

PLEASE READ FIRST

Although like Mini-Split heat pump systems, MultiPRO Heat Pump Systems have key installation differences.

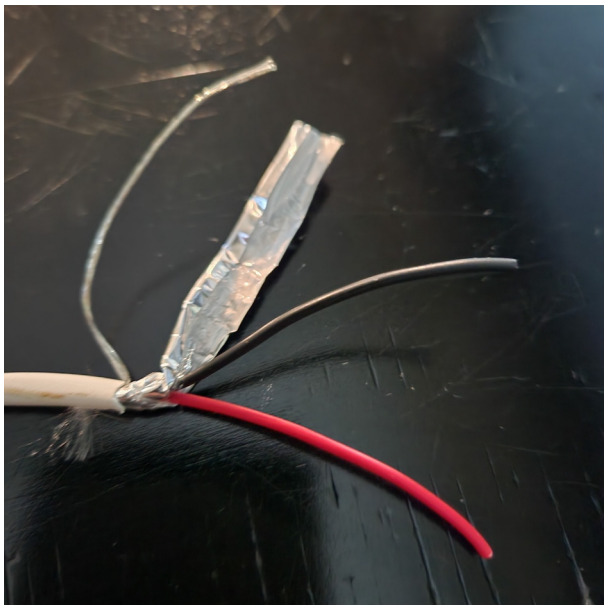
1. Line Voltage Power Supply to Indoor and outdoor units are separate circuits. There is an Exception to this see Powering Indoor Units From Outdoor Unit
2. Service disconnects at each indoor unit, units without heater kits can use a two-pole toggle switch.
3. Communication wire is 18-2 stranded wire.
4. Indoor connected capacity requirement is 50 to 135 % of the outdoor unit capacity.

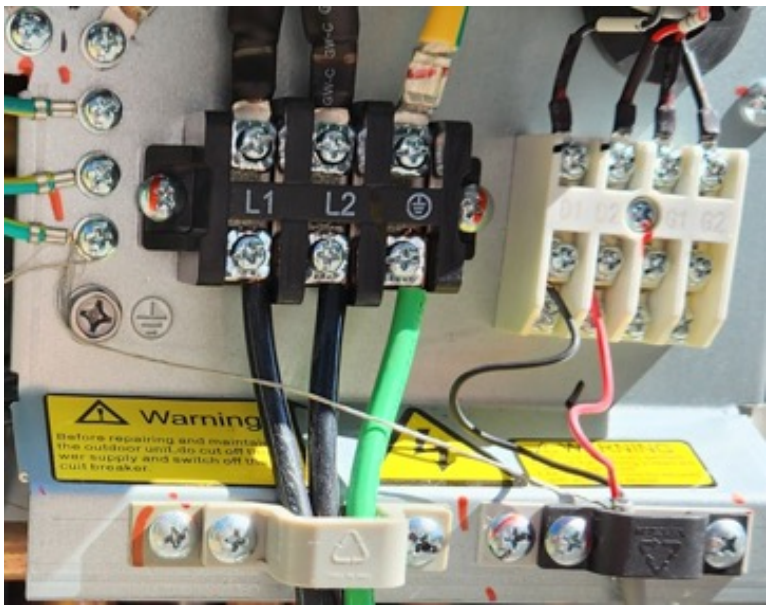


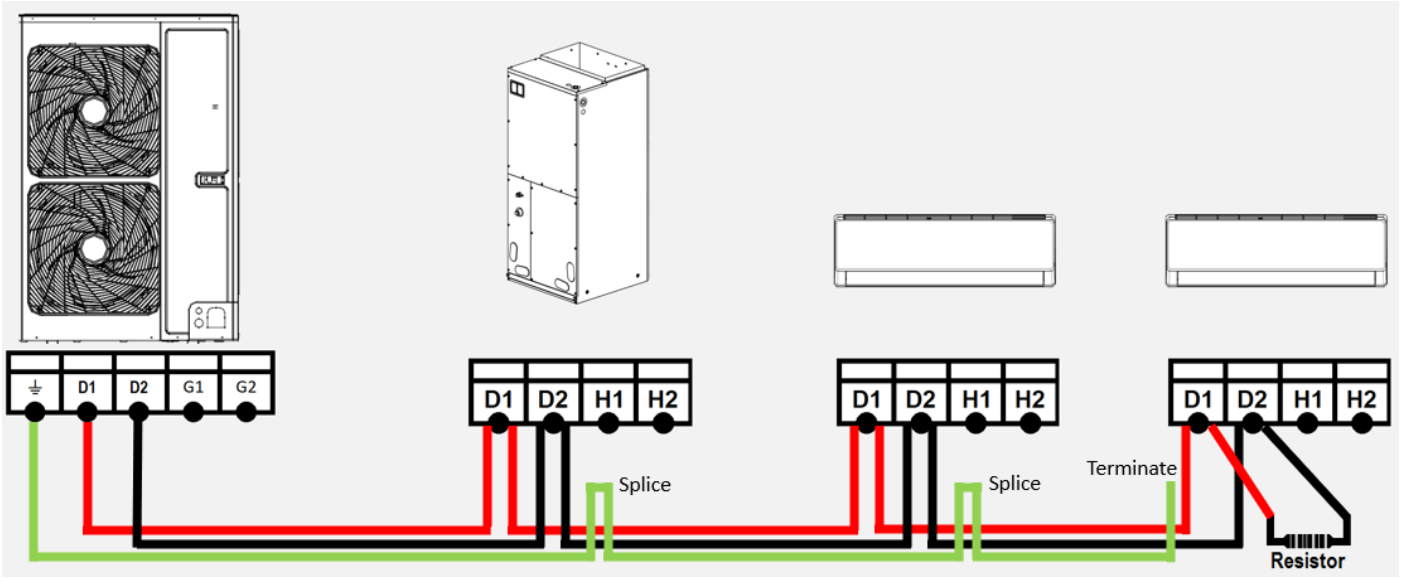
⚠ DO NOT DISCARD. STORE THIS INFORMATION IN A SAFE PLACE FOR FUTURE REFERENCE.

COMMUNICATION WIRING

- All control wiring is 18 AWG,2-Conductor, Stranded
- Shielding is not required, but if used, must tie together, following the daisy chain (parallel) configuration of the control wiring, and grounded only at the outdoor unit







- 120 ohm ¼ watt resistor is shipped with outdoor unit and is connected at the last indoor unit

AUTO ADDRESS

NOTE

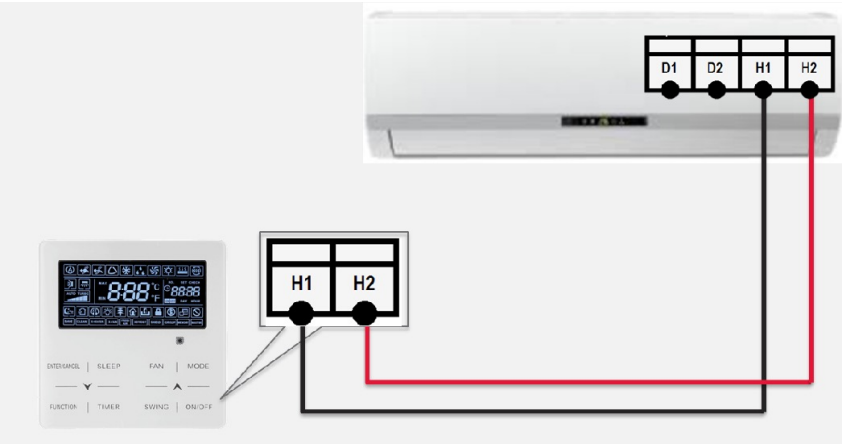
- Indoor Units will auto address randomly selecting the Main Indoor Unit
- Main Indoor unit can be changed using the wired controller or wireless remote.

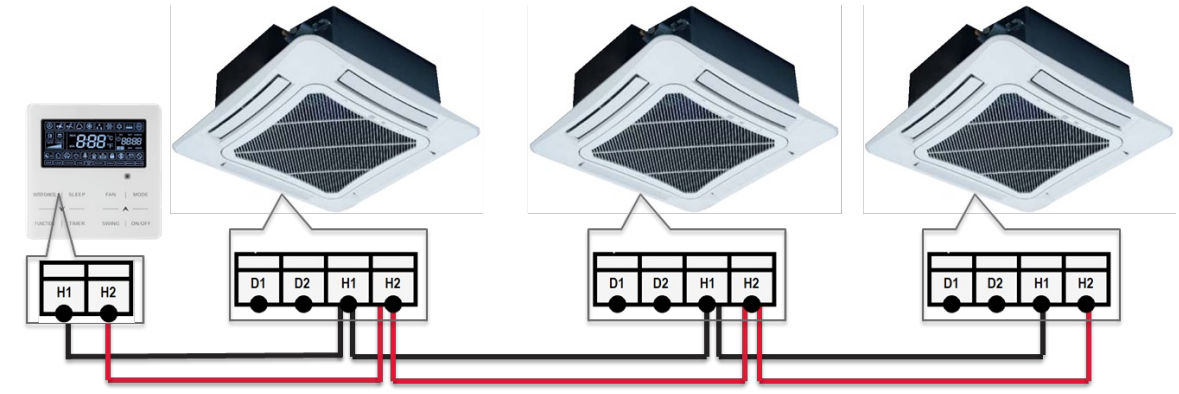
Setting the Main indoor unit

- For wired controllers, set the Main indoor unit within the controllers settings menu
- For wireless controllers:
  1. Set Mode to Fan
  2. Set Temp to 86˚F or 30˚C Press Down/Up 3 times quickly. UC will display on indoor unit; this sets the unit to be the main unit.

CONTROLLER WIRING

- Wired Controller wiring 18/2 stranded
- Connects to H1/H2 terminals on corresponding indoor unit
- Can control multiple indoor units when wired in a daisy chain configuration as shown below

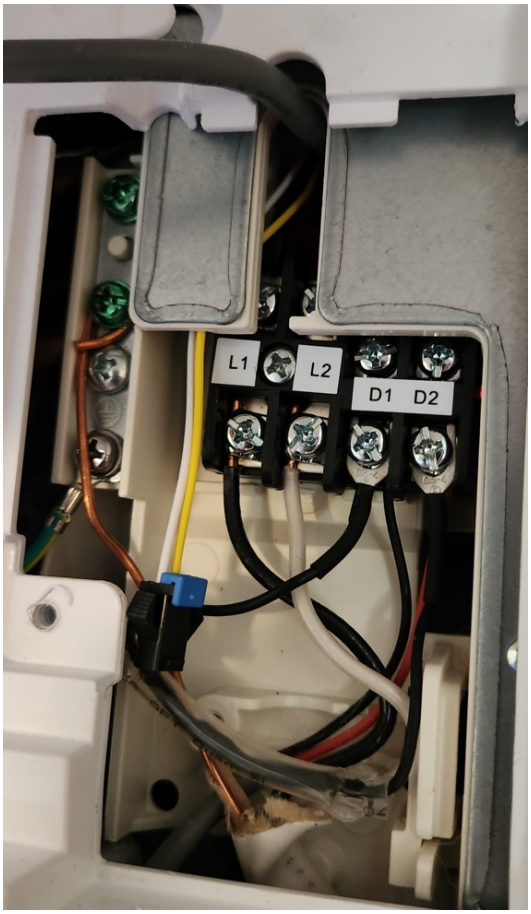




- Controller needs to be set to control multiple units. Refer to Controller Installation Instructions.

WALL MOUNT CONTROLLER CONNECTION

- H1 H2 Wired Controller Connections
- Connect wiring harness shipped with the unit to the black plug in the unit
- Connect H1 and H2 to the Red and Black wires



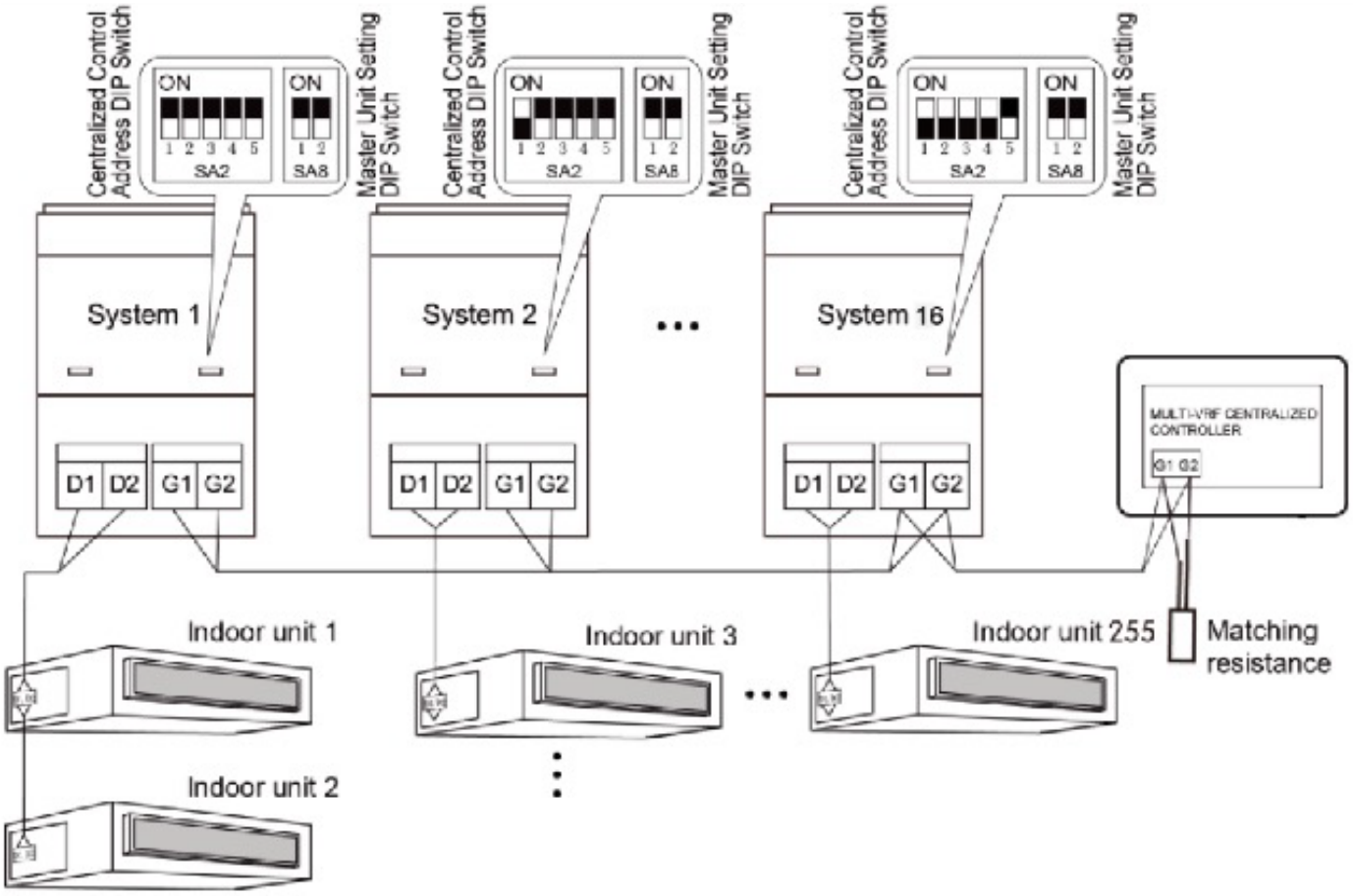
This harness is now being shipped in the parts bag with the unit

CENTRAL CONTROL / COOLAUTOMATION WIRING AND ADDRESS SET UP

NOTE

- This only applies if there is more than one Condenser that will have a Central Controller or has CoolAutomation.

- Before Applying power to the Condenser
- Make sure G1 and G2 are wired in daisy chain between outdoor units.
- Set dip switches on outdoor units
- This should done before start up even if Central Control or Automation is not being connected until a later date.



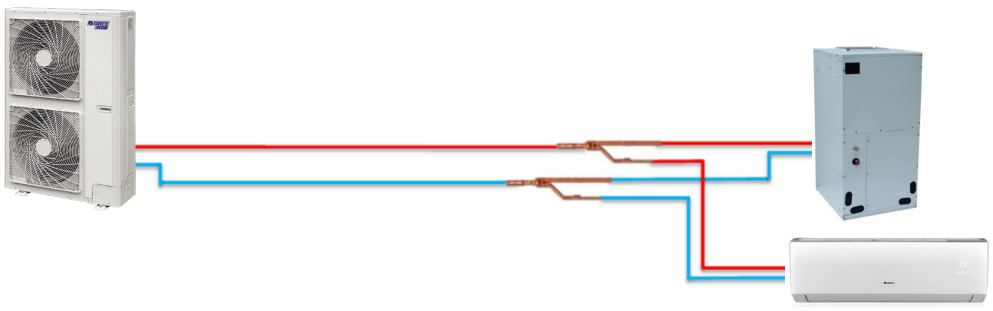
1 = OFF
0 = On
Dip switches are located on the main board of the condenser
Address one is default, all dip switches on.

SA2					Address NO.
DIP1	DIP2	DIP3	DIP4	DIP5	
1	0	0	0	/	2
0	1	0	0	/	3
1	1	0	0	/	4
0	0	1	0	/	5
1	0	1	0	/	6
0	1	1	0	/	7
1	1	1	0	/	8
0	0	0	1	/	9
1	0	0	1	/	10
0	1	0	1	/	11
1	1	0	1	/	12
0	0	1	1	/	13
1	0	1	1	/	14
0	1	1	1	/	15
1	1	1	1	/	16

REFRIGERANT PIPING INSTALLATION GUIDELINES & DESCRIPTIONS

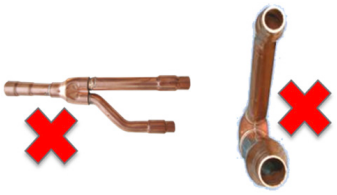
Refrigerant Piping

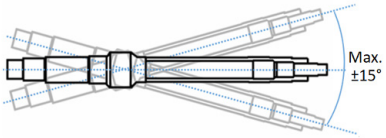
- Heat Pump has two pipes, liquid and gas
- Both must be insulated
- System mode is set by a user-determined Main indoor unit
- Twenty inches must be maintained between elbows, headers, and Y-Branches

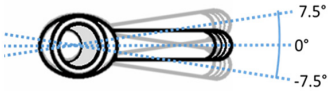


Y-Branches

- Specially designed for even distribution of refrigerant
- Each kit includes one Y-Branch for gas and one Y-Branch for liquid
- Simply use a tubing cutter for larger line sets
- If installed horizontally, they must be level
- If installed vertically, they must be plumb
- FQ01A/A is used for downstream capacities of less than 68kBtu
- FQ01B/A is used for downstream capacities of more than 68kBtu

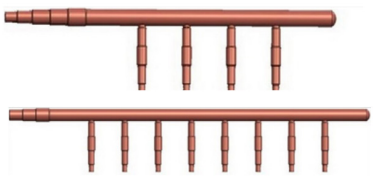


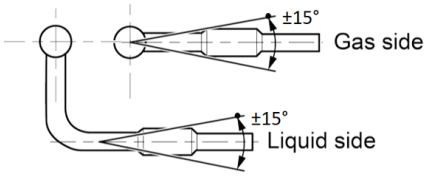


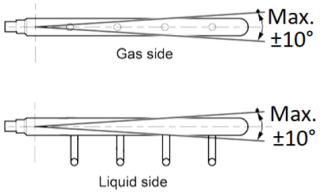


Headers

- Specially designed for even distribution of refrigerant and oil
- Each kit includes one Header for gas and one Header for liquid
- Simply use a tubing cutter for larger line sets
- Must be installed horizontally and they must be level
- Liquid header is built with downward facing offset for installation next to gas header
- FQ14/H1 is used for 4 units or less
- FQ18/H1 is used for 8 units or less





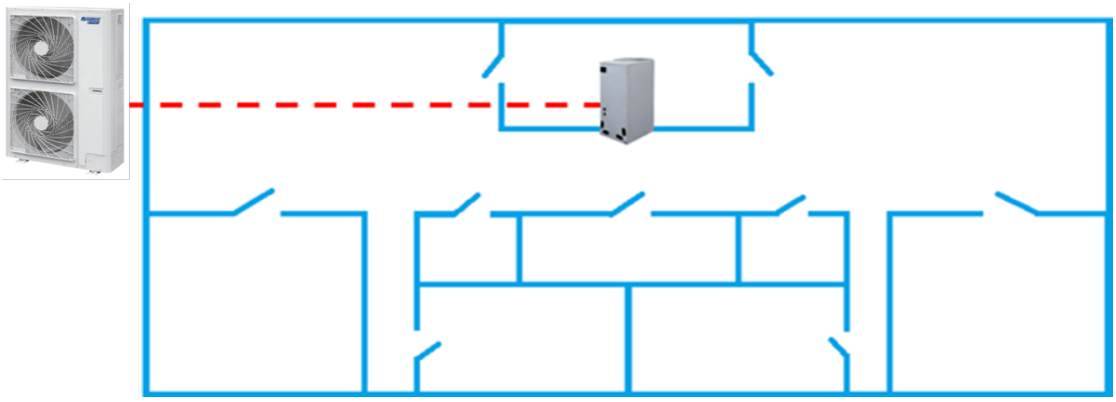


SINGLE ZONE

Single Zone Piping Limits	3, 4, and 5T
	R32 Ultra
Max Length ODU to IDU: (Actual)	213'
Max Height ODU Above IDU:	164'
Max Height ODU Below IDU:	131'

Single Zone MultiPRO		
The piping sizes are determined by ODU		
Model	**Liquid**	**Gas**
3 Ton Outdoor Unit	3/8"	5/8"
4 Ton Outdoor Unit	3/8"	5/8"
5 Ton Outdoor Unit	3/8"	5/8"

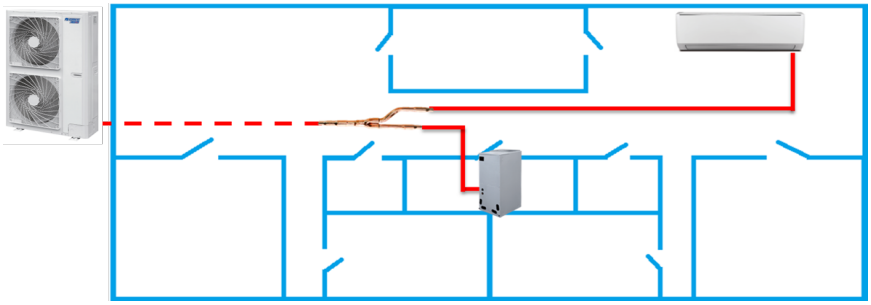
If necessary, reduce the piping size at the indoor unit



DUAL AND MULTI ZONE MULTIPRO

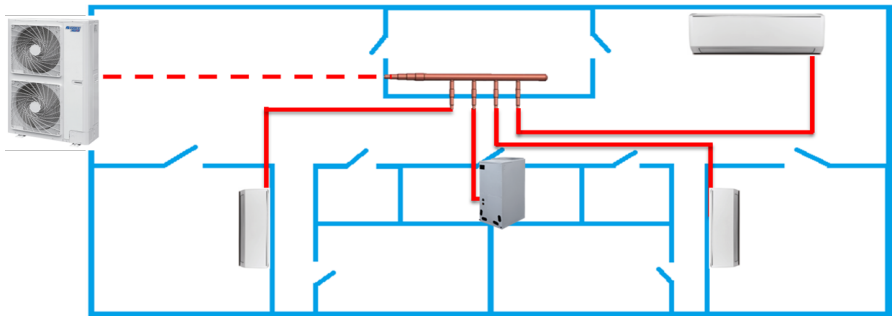
Dual/Multi Zone Piping Limits	3, 4, and 5T
Max Length ODU to Y-Branch or Header:	98'
Max Length IDU to Y-Branch or Header:	50'
Max Height ODU Above IDU:	98'
Max Height ODU Below IDU:	98'

Note: these are basic limitations. Actual limitations are far greater. Use MultiPRO System Builder, MultiPRO Selector, or see installation manuals for more details.



Dual and Multi Zone MultiPRO					
Model	Liquid	Gas	Model	Liquid	Gas
3 Ton Outdoor Unit	3/8"	5/8"	5 to 12kBtu	1/4"	3/8"
4 Ton Outdoor Unit	3/8"	5/8"	14 to 24kBtu	1/4"	1/2"
5 Ton Outdoor Unit	3/8"	5/8"	30 to 60kBtu	3/8"	5/8"

If necessary, reduce the piping size at the indoor unit.



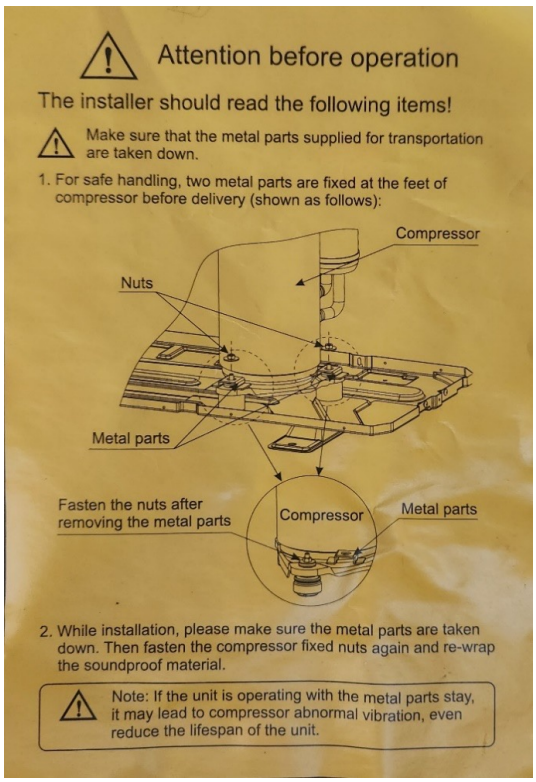
GMV-VXXWL/NhC-T(U) Ultra Units all have 3/4" Gas Pipe Service Valves

- 3-5-Ton Use 5/8" pipe
- Using the Provided Dog Legs will allow connection to 5/8" pipe

GMV-VXXWL/NhC-T(U)

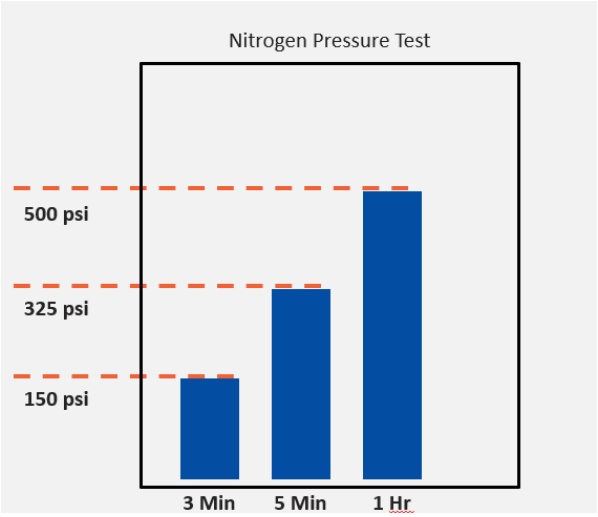
Have compressor shipping brackets that must be removed.

This instruction is under the front panel of the unit.



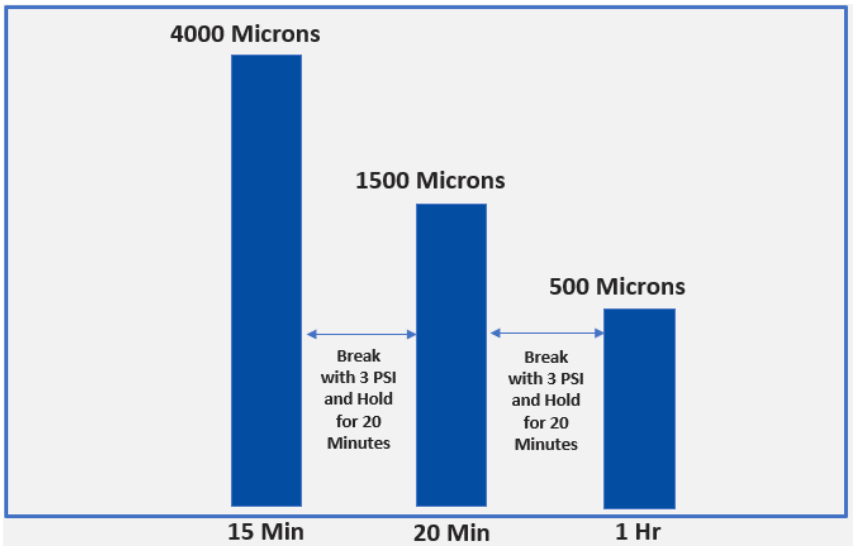
NITROGEN PRESSURE TEST

- Once piping is complete, pressure test the system through both service valves
- Start at 150 psi and hold for 3 minutes
- Increase to 325 and hold for 5 minutes
- Increase to 500 and hold for 1 hour



EVACUATION

- Use a Micron Gauge
- Connect to Liquid and Gas
- Triple Evacuation is recommended
  - Ensures dry system
  - Often quicker
- Pull down to 4000 microns
  - Hold for 15 minutes
  - Break with 3 psi of Dry Nitrogen
  - Hold for 20 minutes
- Pull down to 1500 microns
  - Hold for 20 minutes
  - Break with 3 psi of Dry Nitrogen
  - Hold for 20 minutes
- Pull down to 500 microns
  - Hold for 1 hour
  - Does not rise above 1000 microns



ADDITIONAL REFRIGERANT CHARGE

For These Models

GMV-36WL/NhC-T(U) GMV-48WL/NhC-T(U) GMV-60WL/NhC-T(U)

- (1) The amount of refrigerant charged into the system before leaving the factory does not include the amount of refrigerant added to the pipelines and the outdoor unit.
- (2) The additional amount of refrigerant added to the pipelines is determined according to the size of the liquid pipe and its length on site.
- (3) Record the amount of refrigerant added.

- Additional refrigerant charge R = pipeline additional refrigerant charge A + outdoor unit additional refrigerant charge B
- Calculation of pipeline additional refrigerant charge A
- Pipeline additional refrigerant charge A = liquid pipe length × additional refrigerant charge per foot of the liquid pipe.
- X1: The length of1/4 inch liquid pipe.
- X2: The length of 3/8 inch liquid pipe.
- 65 5/8' Pipe = 65. 625

The Length of X1+X2	The Length of X2	Quantity Additional Refrigerant Charge Per Foot of the Liquid Pipe A
≤ 65-5/8feet	≤ 65-5/8feet	0
> 65-5/8feet	≥ 65-5/8feet	{X2-(65-5/8ft)} ×0.034LBS/ft + X1×0.012LBS/ft
	< 65-5/8feet	{X1+X2-(65-5/8ft)} ×0.012LBS/ft

Indoor Unit Quantity	Outdoor Unit Capacity(kBtu/h)		
	36	48	60
≤4	0	0	0
≥5	1.98LBS	1.98LBS	3.09LBS

Example:

Pipeline A 3 Ton Ultra	
X2 Greater Than or Equal To 65 5/8' (65.625')	(X2 (3/8" Pipe)-65.625') x.034 + X1 (1/4" Pipe) x .012
X2 (3/8" Pipe) = 75'	(75-65.625) x .034 + 50 x .012
X1 (1/4" Pipe) = 50'	9.375 x.034 + 50 x .012
Pipeline B = 4 Indoor Units	0
Total Additional Charge	.31875 + .6 = .91875LBS
Total Additional Charge	14.7 Oz
Pipeline A 3 Ton Ultra	
X2 Greater Than or Equal To 65 5/8' (65.625')	(X2 (3/8" Pipe)-65.625') x.034 + X1 (1/4" Pipe) x .012
X2 (3/8" Pipe) = 75'	(75-65.625) x .034 + 50 x .012
X1 (1/4" Pipe) = 50'	9.375 x.034 + 50 x .012
Pipeline B = 5 Indoor Units	1.98
Total Additional Charge	.31875 + .6 + 1.98 =2.89875 LBS
Total Additional Charge	2LBS 14 Oz

Pipeline A 3 Ton Ultra	
X1 and X2 Greater than 65 5/8' X2 Less Than 65 5/8' (65.625')	(X2 (3/8" Pipe) + X1 (1/4" Pipe)-65.625') x .012
X2 (3/8" Pipe) = 45'	(45 + 50 - 65.625') x .012
X1 (1/4" Pipe) = 50'	29.375x.012
Pipeline B = 4 Indoor Units	0
Total Additional Charge	.3525LBS
Total Additional Charge	5.6 Oz
Pipeline A 3 Ton Ultra	
X1 and X2 Greater than 65 5/8' X2 Less Than 65 5/8' (65.625')	(X2 (3/8" Pipe) + X1 (1/4" Pipe)-65.625') x .012
X2 (3/8" Pipe) = 45'	(45 + 50 - 65.625') x .012
X1 (1/4" Pipe) = 50'	29.375x.012
Pipeline B = 5 Indoor Units	1.98
Total Additional Charge	.3525+ 1.98 = 2.3325LBS
Total Additional Charge	2LBS 5 Oz

DEBUG PROCESS

NOTE: If using dual fuel coil, verify that the fan is turned on via thermostat during DEBUG

- Locate the four buttons on the outdoor board SW1 through SW4
- Note the display. It will cycle status codes.
  - Likely says OF and AO

- Press and hold SW3 for 5 seconds
  - Displays 01 and ON

- Do nothing until 04 is flashing
  - Number of indoor units
  - If it matches, press SW3
  - If it doesn't, check indoor units

  Please note: The display may only show a steady "04" if four indoor units are communicating.

- Unit continues until 10
  - Unit starts and checks if shutoff valves are open

- When the display reads 12 and AP (flashing)
  - If additional refrigerant still needs to be added be prepared to add charge before moving forward.
  - Press SW3

- Unit now displays 15 and AC for cooling or 16 and AH for heating
  - Mode of operation is determined by outdoor ambient
  - System is calibrating itself based on number of indoor units and piping lengths

- System will operate for 45-60 minutes
  - Ignore pressures and temperatures during this time

- Once complete, the outdoor display will say OF meaning off and the indoor units will be off.

COLD WEATHER START UP

In Cold Weather, Compressor must warm up before system start-up.

Connect power to
Outdoor Unit as instructed below.

Above 50°F = 1 Hour
32ºF - 50°F = 2 Hour
14°F - 32°F= 4 Hour
Below 14°F = 8 Hour

As reference, use the coldest temperature in the last 24 hours.

- If Debug stops at 08 and U0
- This means compressor has not had 8 hour warm up.
- The unit can be allowed to finish debug provided compressor warm up rules are met.
- To Confirm Press SW3 1 time

DUCTED UNIT BLOWER STATIC SETTING

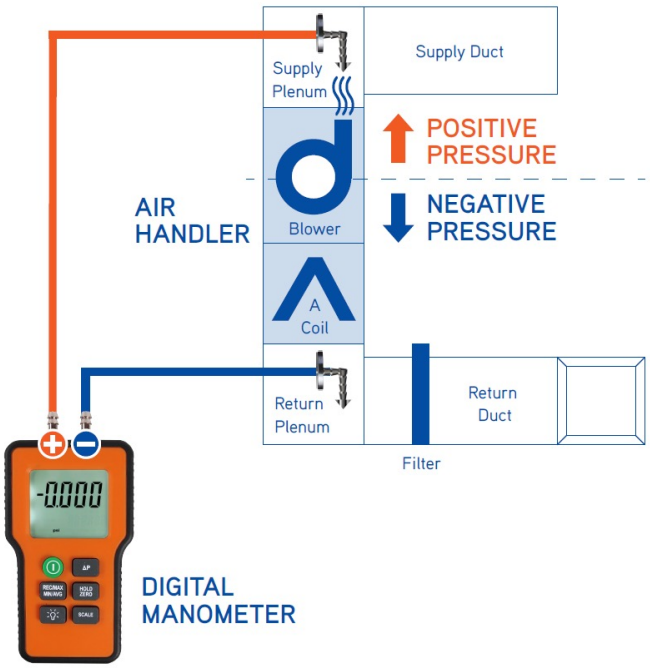
Fan static is a parameter setting 1 – 9 in the wired controller default is 5. Making these adjustments will verify airflow is acceptable and will allow the blower to modulate speed in Auto mode. Refer to controller owner's manual for static adjustment.

Fan Static Setting of the Controller sets the max speed the blower can run at.

Total Static is measured to verify fan static is correctly set

SUGGESTED SET UP:

1. Leave Fan static set to default of 5 on the controller. Turn fan speed on the controller to high speed, then measure the static pressure using a Magnehelic or digital manometer.
2. If the total static is .4 to .5 then the factory setting does not need to be adjusted.
3. If the total static pressure is .3 or below, then the fan static setting needs to be lower so that the unit does not deliver more air than it needs to.
4. If the total static is .6 to .7 then adjust the fan static setting to 6 or 7 and recheck static pressure and make did not increase over .9
5. 5. If the fan static is .8 or higher increasing the static pressure setting will only increase the total static to .9 or higher therefore make sure all registers are open and make necessary ductwork modifications to lower the total static pressure.



MAIN UNIT EXPLANATION

- The Main indoor unit determines the mode for the system
- All other indoor units will not be able to select the opposite mode
- With wired controllers, this means that the opposite mode will not display
- With handheld remotes, the opposite mode will cause the unit to sound a double-beep, indicating an invalid setting
- Indoor units already cooling or heating will switch modes based on the Master setting
- The setpoints will continue to be maintained

A2L Refrigerant Leak Alarm Reset

How to Reset the Leak Sensor Using the Remote Controller

1. Power on the indoor unit.
2. Select Fan Mode.
3. Set the temperature to 68°F (20°C).
4. Within 5 seconds, press the Light button five times in a row.
5. The refrigerant leak sensor will now be reset.

How to Reset the Leak Sensor Using XE7C-23H Wired Controller

Press Menu/Ok Button

Press left or right Arrows to get to highlight “Set” then press Menu/Ok Button

Use Up or Down arrows to scroll to parameter settings, highlight parameter settings.

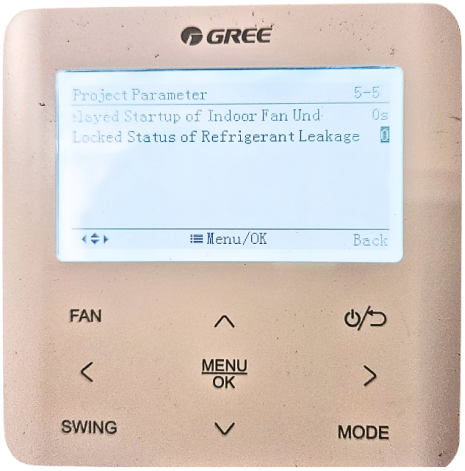
Press and hold Menu/Ok button for at least 5 seconds project parameters will appear on the screen

Highlight Project Parameters then press Menu/Ok

Use Up or Down Arrows to scroll to page 5

Use Up or Down Arrows to highlight Locked Status of Refrigerant Leakage use the Right / Left Arrows to change the number 1 to 0

This will reset the error if the sensor is no longer detecting refrigerant leakage.



Powering Indoor Units From Outdoor Unit

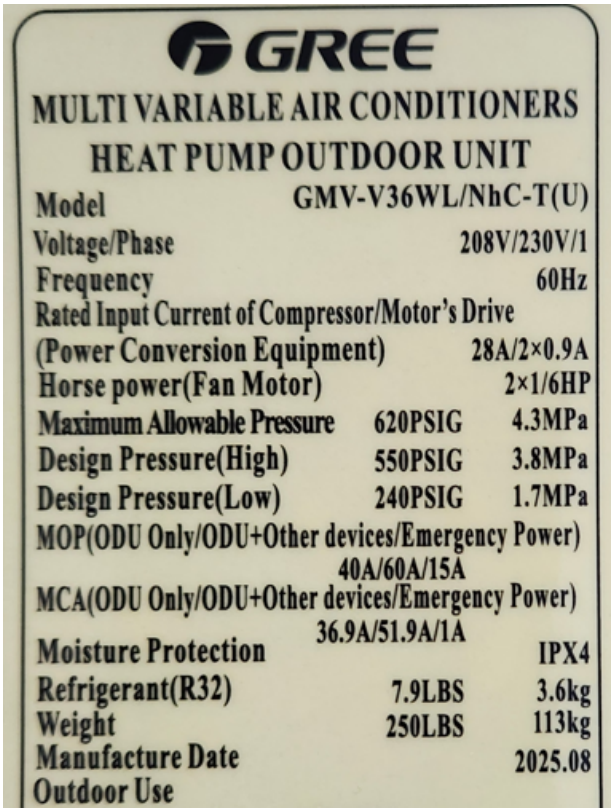
GMV-VXXWL/NhC-T(U) units have two electrical ratings for power supply

As shown in the example data tag there is a MOP of 40A and MCA of 36.9 this is for powering the outdoor unit only

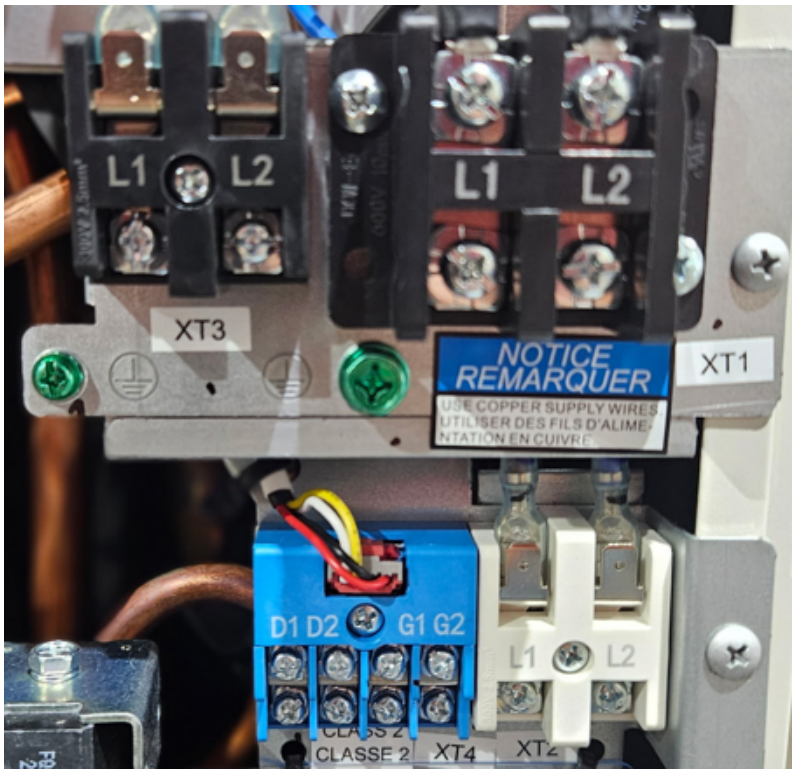
As shown in the example data tag there is a MOP of 60A and a MCA of 51.9A this is for when the Indoor Units will be powered by the outdoor unit. Power to the IDU's is connected to the XT2 terminal block, make sure a ground is connected for the indoor units along with L1 and L2

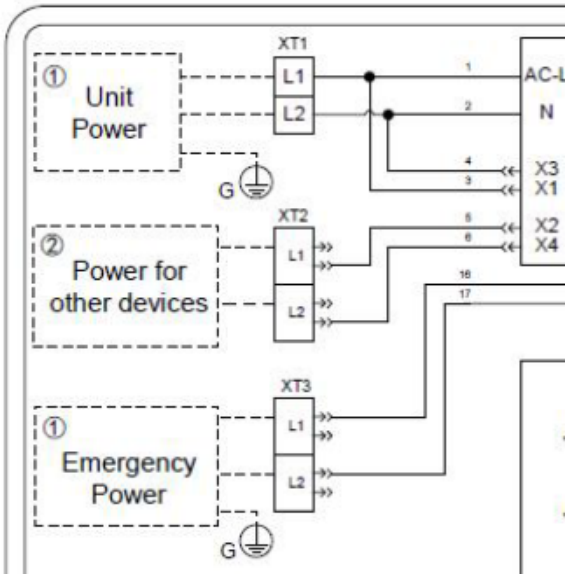
Indoor Air handlers with electric heat kits cannot be powered by the outdoor unit.

The Emergency Power MOP 15A MCA 1A will only be used when required by local code. It is used to to isolate the refrigerant in the outdoor unit when there is a power loss to the outdoor unit. Or could be used to with a fire alarm panel in a commercial application



Only use emergency power circuit (MCA/MOP 1/15A) when required by local code





NOTES

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U.S. CONTACT INFORMATION TRADEWINDS, LLC

E-mail: info@twclimate.com

Contractor Support: 888-850-7928 I Mon-Fri 8 AM - 5 PM EST

GREECOMMERCIAL.COM